

## Digitize the signing process to save time and money

The **e-Boks Digital signing** solution provides an efficient digital signing process. Senders and end users will see the advantage of the digital signing process as it will save time and effort, while also making the business communication a great deal smoother. In addition, sender will experience an increase in the volume of completed agreements, a growing revenue, and a strengthening of the competitive edge.

End users can sign agreements, such as loans or employee contracts, from their home computers, tablets, or mobile phones 24/7. Companies can use private or employee certificates when employees sign documents on behalf of the company from the corporate e-Boks. Companies can also decide to delegate corporate documents to be signed from a private e-Boks.

The **e-Boks Digital signing** solution ensures an efficient and speedy digital communication among the contracting parties. In addition, the solution offers a reliable and secure delivery of documents to be signed, notification service, follow-up services, and archiving options.

The **e-Boks Digital signing** solution moreover facilitates important tasks such as validation according to rules and authorization regulations, where applicable for the documents.

### Company benefits

- **e-Boks Digital signing** offers substantial savings compared to the traditional, physical signing process
- Process optimization
- Fast response time and reliable delivery to end user (signer)
- Improved service to end users
- Strengthen the competitive edge
- Increased volume of completed agreements

### End user benefits

- Flexibility (ability to sign documents 24/7)
- Sign documents in a browser or app via computer, tablet, or mobile phone
- Improved end user experience
- Safely store signed document in e-Boks for life
- Proactive notifications on mail and/or SMS

#### e-Boks Denmark

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## Functions

- Private signing of documents
- Corporate signing of documents
- Delegate the signing of corporate documents
- Get signing notifications
- Support for PDF, XML, and TXT
- Archiving end user copies in e-Boks
- Optional: Archiving sender copies in e-Boks

## Process

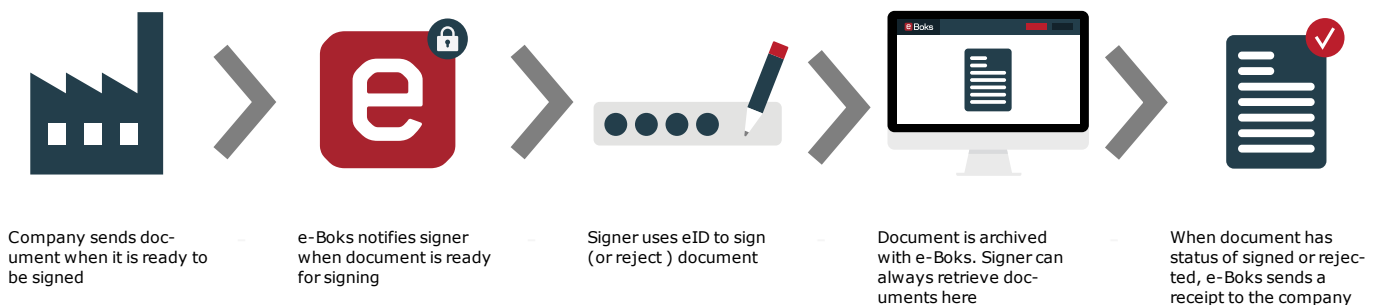
For senders who are already set up to send and receive documents via e-Boks, the **e-Boks Digital signing** solution is almost a plug-and-play solution as there is little need for additional configuration.

New senders must perform initial configuration of own systems to align with the e-Boks processes for signing documents.

## Process flow

1. Sender delivers contract or agreement to e-Boks when it is ready for signing
2. e-Boks notifies signer (end user) via e-mail that a document is ready for signing
3. The signer accesses e-Boks and opens the document that needs signing using proper eID authentication (such as NemID or BankID). Signer can reject to sign the document
4. The signed document is stored in e-Boks. Signer can always locate the document in e-Boks
5. Once the document has been signed, or rejected, sender receives a return receipt from e-Boks. e-Boks offers to either store the signed documents in a special archive, or to return the documents to sender via the existing interface

Signing process between company and end user.



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